

# Guest Room Hospitality Suite Guidelines

1. The Amway Grand Plaza Hotel, as the licensee, is responsible for the administration of the sale and service of alcoholic beverages.

The Hotel takes seriously its responsibility to serve alcohol with care and therefore, reserves the right to refuse the service of alcoholic beverages at any time to anyone.

Alcoholic beverages cannot be served to anyone under the age of 21, and the Hotel has the legal responsibility to request proper identification at anytime.

All liquor, beer, wine and beverages must be supplied and served by the hotel.

*\*\* If contract states guest may bring their own liquor to their guest room for consumption and service to other guests, than State Law prohibits charging for this alcohol in Hotel rooms. Alcohol brought in from outside may NOT be removed from the guest room once open and served, other than to transport to and from your vehicle. Non-Hotel purchased alcohol is NOT allowed in hallways or public areas of the Hotel, including meeting and banquet rooms.*

2. Guest and Occupants participating in hospitalities within a Hotel guest room are required to follow guest room policies. A few of these policies specific to hospitalities include:
  - A. Smoking is only permitted in those rooms designated on smoking floors.
  - B. There will be a \$300.00 charge for any non-smoking rooms that have been smoked in.**
  - C. Movement of furniture, beds, and other guest room fixtures is prohibited.
  - D. All hospitalities must conclude by 12:00 Midnight.
  - E. Amplified sound & live entertainment is prohibited.

These guidelines are designed for the safety and comfort of all guests and employees as well as enjoyment of a good stay not only for hospitality Hotel guests, but the Hotel guests in the nearby rooms.

The Hotel reserves the right to enforce any Hotel noise policy violations during the hospitality hours and, if necessary, a complete shut down if continuous violations occur. Hotel noise policies are listed below:

- A. Prior to 12:00 Midnight, a warning will be issued for a first noise complaint. If a second noise complaint occurs prior to 12:00 Midnight, all guests not registered to the room, will be asked to leave and return to their own rooms; or if not a guest of the Hotel, to leave the Hotel property.
- B. After 12:00 Midnight, warnings in reference to noise will not be issued; however, any hospitality room/suite will be closed.
- C. Continuous noise complaints may result in total evacuation of the room including the registered guest.

I have read and understand these guidelines.

Guest Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please sign and return along with your Hotel reservation form to:**

MAFE

PO Box 127

Munger MI 48747-0127

September 18, 2009